

Aloe



City of Windhoek

City of many faces

Issue 20 • July 2014



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AND MUCH MORE

Residents of Windhoek are urged to save water to ensure that the current water supply will last until the 2015/2016 rainy season.

The City of Windhoek and NamWater had carried out several water saving campaigns in 2013, due to the minimum flow received in the dams serving the Central area including Windhoek, and all efforts are being made to keep all our residents on their toes.

Although a reasonably good rainy season was experienced this year, the inflow of water into the dams supplying Windhoek was minimal; hence a need to be complimented by water savings measures by the consumers.

The annual water availability analysis by NamWater, City of Windhoek and other stakeholders in the Central Areas of Namibia that guide the institutions on the water supply situation indicate that for the next two years, it requires that water consumption be reduced by 10% in order to ensure

uncompromised water availability.

This therefore necessitates that all consumers of water in the Windhoek area start with serious water saving mechanisms in order to ensure that there is enough water for another two years (2014/15 and 2015/16), should there be insufficient inflow into the dams.

It is a well-known fact that Namibia is an arid country with erratic rainfall patterns which make water a limited resource.

The current status of the main dams supplying Windhoek compared to the 2012/13 rainy season is: Von Bach - 57%, Swakopport - 61% & Omatako - 12%, Total Dams Volume = 46%

The water saving campaign objectives are therefore aimed at:

- Saving water immediately and sustaining water saving for the whole period, in order to avoid the pressure for water rationing in the event of a drought.
- Ensuring that all individuals,

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Editor's Desk



Josua Amukugo
Manager: Corporate Communications, Marketing, Tourism & Customer Care

As I welcome you to the July edition of the Aloe, it pains to reiterate that the City has been hard hit by the death of our supermen, the late Chief Riruako, a shrewd politician with unappalled physiognomies and an icon on the Namibian map; and our sport icon Quinton-Steele Botes, whose contributions to the development of athletics in Namibia no eraser can obliterate.

Suffice it to say that their legacies remain, and may their souls rest in eternal peace.

In the June edition I told you about the City financial year 2013/2014 coming to an end. Yes, it eventually did, and the 2014/2015 budget amounting to N\$4.1 billion was approved by Council on the 26th June 2014, with a budget deficit of N\$369 million.

The budget announcement also carries news of the tariff adjustments in order to enable the City to continue executing our mandate in providing required services to our residents.

However the approval came with serious appeals for us to implement strict cost control and saving measures in efforts to reduce the deficit, and work tirelessly to broaden the revenue base of the City.

As residents of this beautiful city and users of our services, let us continue to work well together in ensuring that we all meet each other half way in order to move forward.

Continued from Page 1

institutions and companies save water in a sustained manner.

- Urging customers to keep monthly, weekly or preferable daily water reading data to monitor and reduce the water consumption.
- Identifying unnecessary / irresponsible water use habits and

avoid them.

- Correcting water losses and leaks immediately.

Cllr. Moses Shiikwa, Chairperson of the Management Committee further appealed to the Windhoek residents to seriously revise their water usage and give full support and co-operations in the water saving campaign.

Let us improve and continue to pay for the services provided to us on time.

The budget also seeks to address some of the challenges we face, particularly land delivery and housing, which are being exacerbated by the shortage of resources.

However, despite our limited resources, we continue to implement our projects and it is worth mentioning that projects such as the formalisation of the informal settlements have finally taken off, with many roads being turned from gravel to bitumen status.

A special project was also commissioned to provide sanitation and temporary electricity to our disabled residents who are living in Okuryangava area.

As per the approved budget, we are convinced that during this financial year, we will make considerable strides towards the provision of these services.

We are once again cautioned to save water as much as we can, in order to ensure that should there be not enough water inflow into the dams serving us in the central area for the next two years; then we should still be able to survive with the available water.

That said, until next time enjoy reading while mindful of the fact that every drop of water counts.

Let's share the responsibility of saving water and avoid the unimaginable water shortage and the burden of water restrictions.



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The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to communication@windhoekcc.org.na or visit our website for more information at www.cityofwindhoek.org.na.

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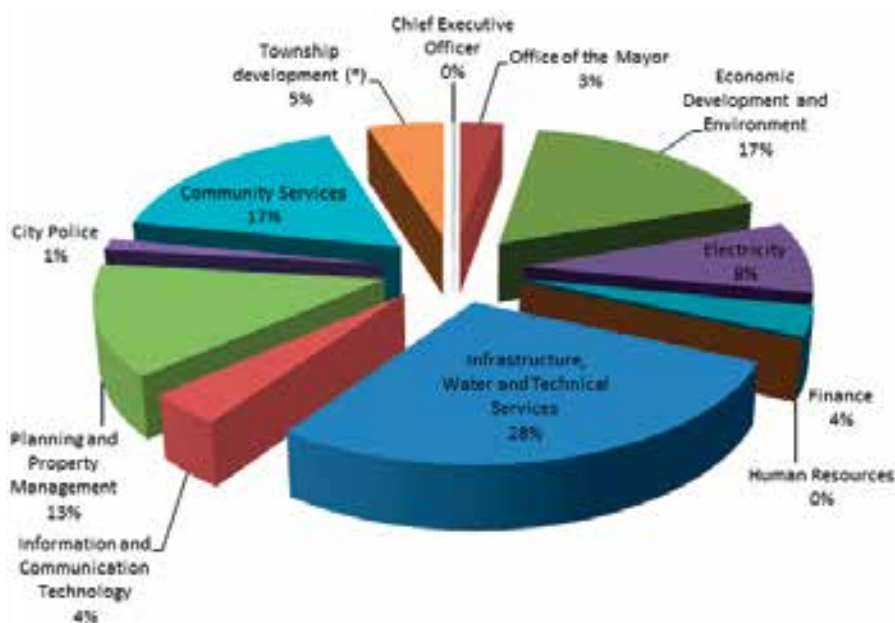
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2014/2015 CITY OF WINDHOEK BUDGET ESTIMATE APPROVED, UNDER THE THEME: "EXPEDITING LAND DELIVERY"



The City Council of the City of Windhoek has approved the 2014/2015 budget estimate as tabled at its 6th Council meeting under the theme "Expediting Land Delivery".

The total budget approved on 26 June 2014 amounts to N\$4.1 billion, of which N\$567 million is allocated to capital expenditures, with the remaining N\$3.5 million going towards the operational budget, with a budget deficit of N\$369 million.

Tabling the budget, Cllr. Moses Shiikwa, Chairperson of the Management Committee explained that the Statement of Estimated Income and Expenditures for the financial year 2014/2015 and 2015/2016 has been prepared in accordance with the Local Authorities Act, (Act 23 of 1992) as amended, our vision, mission and strategic objectives, Council Policy guidelines as directed by Management Committee, and indeed in line with Municipal Accounting Principles.

Cllr. Shiikwa further explained that the selected theme: "expediting land delivery" is directed at the shortage of serviced land that remains a burning issue hampering Council's delivery efforts for the past decade, particularly when it comes to both housing and commercial development, and a

considerable part of the 2014/2015 budget allocation is dedicated to land servicing projects.

Residents were further informed that, the tariff hikes by the bulk suppliers of services to the City of Windhoek such as NamPower and NamWater have huge impacts on the City's budget.

This year, the bulk electricity supplier, NamPower has increased its tariff with 13.22% on bulk electricity demand and consumption, effective from 1st July 2014. While NamWater has increased the bulk water tariff by 25% for 2014 and another 8.7% increase will come into effect on 01 July 2015.

Apart from increase by bulk suppliers, other factors considered during the preparations of the budget are: Inflation rate fluctuations at 6.1%; Prime urbanization rate at 9.25% with possible increase of 25 basis points; fluctuations in Fuel price; Unemployment rate estimated at 27% in the City, and the increase in rural urban migration estimated at 4% etc.

As customary, during the formulation of the Capital budget, the City demonstrated its commitment to a participatory budget process by seeking inputs from key stakeholders, such as the Khomas Regional Council, Rate Payers Association, business

community through the Namibia Chamber of Commerce and Industry (NCCI) and the Public at large through public meeting.

It is therefore against the above mentioned factors, that the City of Windhoek adjusted its tariffs for 2014/2015 effective as from the 01 July 2014 as follows:

1. Sewerage tariff is increased with 15%
2. Water Basic tariff increased with 0%
3. Water consumption tariff increased with 10%
4. Property Tax tariff increased with 8%
5. Household Refuse Removal tariff increased 10%
6. Availability Charge for services increased with 5%
7. Informal Settlement Refuse Removal tariff increased with 5%
8. Solid Waste Management tariff increased with 10%
9. Electricity tariff increased with an effective rate of 9.2%

The proposed tariff increases will have the following effects:

1. Average Low Income Household - 8% = N\$47.99
2. Average Middle Income Household - 7% = N\$113.48
3. Average High Income Household - 7% = N\$241.93



ONTENGENEKWAMWAALU YOSHILANDO SHA VENDUKA YOMUMVO 2014/2015, YA TENGENEKWA, OYA ZIMINWA KOHI YOSHIPALANYOLO: "EULUMIKO LYEGANDJO LYOMAVI."

Elelo lyOshilando shaVenduka olya zimine ethaneko l y o n t e n g e k w a m w a a l u yomumvo 2014/2015, ngaashi ya tulwa poshitaafula mOshigongi shElelo oshitihamano (6), koho yoshipalanyolo, **"eulumiko lyegandjo lyomavi."** Omwaaalu aguhe gwontengenekwamwaaalu ngo gwa ziminwa mo 26 Juni 2014 ogo thike poodola oobiliona 4.1, mundhoka oodola oomiliona 567 dha gandjelwa kelongitho lyooproyeka oonene, omanga oodola oomiliona 3.5 ndhoka dha hupa ko tadhi ka longithwa kontengenekwamwaaalu yeviyauko lyoombelewa, hoka kwa kambela oodola oomiliona 369 mil.

Mokutula ontengenekwamwaaalu poshitaafula, Kansela Moses Shiikwa, ngono e li Omunashipundi gwOkangundumutima, okwa yelitha kutya, Ehokololo lyiyemo ya tengenekwa pamwe niizemo yomumvo gwiimaliwa 2014/2015, nosho wo 2015/2016 olya longekidhwa patsokumwe nOveta yOmalelo gOomuni, (Oveta 23 yomumvo 1992) ngaashi ya lundululwa, omufango gwetu, nomalalakano getu, ogo omapukululo gOmulandu gwElelo, ngaashi tagu wilikwa kOngundumtima, nosho wo naanaa nOmautho gaMuni.

Kanselwa Shiikwa okwa tsikile ta yelitha kutya, oshipalanyolo shoka sha hogololwa: **"eulumiko lyegandjo lyomavi,"** osha nuninwa ompumbwe yomavi ga longekidhwa, oshinima shoka shi li aluhe omukundu gwa kala omunene tagu nkundipaleke oonkambadhala dhomayakulo gElelo lyoshilando uule womivo omulongo dha zi ko, unene tuu ngele tashi ya pomapendulepo gomagumbo nenge goongeshefa, noshitopolwa

oshinene shontengenekwamwaaalu yomumvo 2014/2015 shoka sha gandjwa, osha nuninwa ooproyeka dheopaleko/elongekidho lyomavi.

Aakalimo yomoshilando okwa li ishewe ya tseyithilwa kutya, egwedhelo lyiifendela kaalandithi aanene yomeya nolusheno koshilando shaVenduka, ngaashi NamPower na NamWater, oli na mo sha shomungunda montengenekwamwaaalu. Nuumvo, omugandji Omunene gwolusheno, NamPower, okwa gwedhele iifendela ye nooperesenda 13.22% kegandjo enene lyolusheno nokelongitho lyalwo, okuza mesiku 1 Juli 2014. Omanga NamWater a gwedhele omeya ge niifendela yooperesenda 25% momumvo 2014, nosho wo ooperesenda 8.7%, ndhoka dha yi miilonga mulyotango (1) lyaJuli 2015.

Kakele komagwedhelo kaalandithi aanene yomayakulo ngano, iinima iikwawo mbyoka ya li ya talika pethimbo lyontengenekwamwaaalu oyo: engushuluko lyiimaliwa ndyoka li li pooperesenda 6.1%; Etembu enene okuya moondoolopa pomuthika gwooperesenda 9.25, nope na wo ompito shika shi indjipale noopelesenda 25; okwaahakwatekeka kwoondando dhOmahooli; Uukwahe na iilonga taku tengenekelwa pondapo yooperesenda 27% mOshilando; eindjipalo okutembuka komikunda okuya moondoolopa taku tengenekelwa pooperesenda 4%, nosho tuu.

Ngaashi hashi ningwa noshito, pethimbo lyokutunga Ontengenekwamwaaalu, Oshilando osha holola okwiitula mo kwasho miilonga yontengenekwamwaaalu ndjoka yina okulongithwa, shapitile mokukonga

omagwedhelo po kaakuthimbinga aanene, ngaashi Elelo lyOshitopolwa shaKhommas, Tax Payers Association, oshigwana shaanangeshefa, pakupitila mEhangano lyAanangeshefa Aanambia nOofambulika NCCI, nOshigwana muukwalukehe, okupitila miigongi yaakwashigwana.

Omolwomatompelo nee ngano ga tumbulwa pombanda, Oshilando shaVenduka, osha talulula iifendela yasho yomumvo 2014/2015 okuza mulyotango (1) lyaJuli 2014 ngaashi tashi landula:

1. Iifendela, yomiligu dhomeya gohanya oya gwedhelwa nooperesenda 15%.
2. Omayalulo gopetameko gomeya ina ga gwedhelwa.
3. Elongitho lyomeya olya gwedhelwa nooperesenda 10%.
4. Iifendela yomaliko oya gwedhelwa nooperesenda 8%.
5. Etuto lyiyagaya yomegumbo olya gwedhelwa nooperesenda 10%.
6. Eyakulo pomahala go opalekwa ihe inaga lalwa natango, olya gwedhelwa nooperesenda 5%.
7. Etuto lyiyagaya momalukanda guumbashu, olya gwedhelwa nooperesenda 5%.
8. Etuto lyiyagaya mOmandoloma Omanene olya gwedhelwa nooperesenda 10%.
9. Olusheno olwa gwedhelwa nooperesenda 9.2%.

Omagwedhelo giifendela ngoka ga tengenekwa otaga ka guma oshigwana pashimaliwa ngaashi tashi landula:

1. Omagumbo glyiyemo yi li pevi- 8% = N\$ 47.99.
2. Omagumbo glyiyemo yopokati - 7% = N\$ 113.48.
3. Omagumbo glyiyemo yopOmbanda - 7% = 241.93.



2014/2015 WINDHOEK STADSBEGROTING SKATTING GOEDGEKEUR, ONDER DIE TEMA: "BESPOEDIGING VAN GRONDLEWERING"

Die Stadsraad van Windhoek het die 2014/2015 begroting, soos dit by die 6de Raadsitting onder die tema "Bespoediging van Grondlewing" ter tafel gelê is, goedgekeur. Die totale begroting wat op 26 Junie 2014 goedgekeur is beloop sowat N\$4.1 biljoen, waarvan N\$567 miljoen aan kapitale uitgawes toegeken is, en die oorblywende N\$3.5 biljoen vir die operasionele begroting aangewend sal word, met 'n begrotingtekort van N\$ 369 miljoen.

Toe hy die begroting ter tafel gelê het, het Raadslid Moses Shiikwa, Voorsitter van die Bestuurskomitee, verduidelik dat die Staat van Beraamde Inkomste en Uitgawes vir die finansiële jaar 2014/2015 en 2015/2016 volgens die Plaaslike Owerheidswet, (Wet 23 van 1992) soos gewysig, die visie, missie en strategiese doelwitte, die Raad se Beleidsriglyne soos deur die Bestuurskomitee voorgeskryf word en inderdaad in lyn met Munisipale Boekhou-beginsels opgestel is.

Raadslid Shiikwa het verder verduidelik dat die uitgesoekte tema: "bespoediging van grondlewing" gemik is op die tekort aan gedienste grond wat 'n brandende saak is wat die Raad se pogings vir die afgelope dekade belemmer het, veral waar behuising en kommersiële ontwikkeling raak, en 'n aansienlike deel van die 2014/2015 begrotingstoekenning wat tot grondontwikkeling projekte

toegewy word.

Inwoners is verder ingelig dat die tariefverhogings deur groot maatskappers van dienste aan die stad Windhoek soos NamPower en NamWater, 'n groot impak het op die Stad se begroting. Vanjaar het NamPower, die grootmaat-kragverskaffer, sy tarief op grootmaatkragaanvrag met 13,22% verhoog, effektief vanaf 1 Julie 2014. Namwater het die grootmaatwatertarief met 15% vir 2014 verhoog en 'n verdere 8.7% verhoging sal op 01 Julie 2015 in werking tree.

Afgesien van die verhoging deur grootmaatskappers, is ander faktore wat in ag geneem is gedurende die voorbereiding van die begroting : Inflasie-koerswisseling teen 6.1%; Prima bankkoers van 9.25% met die moontlike verhoging van 25 basis punte; Wisseling van die brandstof prys; Werkloosheidskoers wat op 27% in die Stad geskat word; en die verhoging van die plattelandse stedelike-migrasie syfer wat op 4% geskat word en dergelike meer.

Soos gewoonlik, het die stad weereens sy verbintenis tot 'n deelnemende begrotingsproses gedemonstreer deur die bydraes vanaf sleutel-rolspelers aan te vra, soos b.v. die Khomas Streeksraad, Belastingbetalersvereniging,

sakegemeenskap deur die Namibia Kamer van Koophandel en Industrie (NKKI) en die Publiek oor die algemeen deur publieke vergaderings.

Dit is dus teen die agtergrond van bogenoemde faktore, dat die Stad van Windhoek sy tariewe vir die jaar 2014/2015 effektief vanaf 01 Julie 2014 soos volg moes aanpas:

1. Riooltarief is met 15% verhoog.
2. Basiese watertarief het nie verhoog nie.
3. Watergebruiktarief is verhoog met 10%.
4. Eiendomsbelastingtarief is verhoog met 8%.
5. Huishoudelike Rommelverwyderingstarief is verhoog met 10%.
6. Besikbaarheidstarief vir dienste is verhoog met 5%.
7. Informele Nedersetting Rommelverwyderingstarief is verhoog met 5%.
8. Soliede Afvalbestuurstarief is verhoog met 10%.
9. Kragtarief is verhoog met gemiddeld 9.2%.

Die voorgestelde tariefverhogings sal die volgende uitwerking hê:

1. Gemiddelde Lae Inkomste Huisgesin: 8% = N\$ 47. 99
2. Gemiddelde Middel Inkomste Huisgesin: 7% = N\$ 113.48
3. Gemiddelde Hoë Inkomste Huisgesin: 7% = N\$ 241. 93

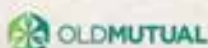
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ELDERS IN WINDHOEK OBSERVED THE WORLD ELDER ABUSE AWARENESS DAY

Our Elders, your welfare is our concern... a group of elders during the commemoration of World Elder Abuse Awareness Day organised by the City of Windhoek. Cllr. Fransina Kahungu (left), Her Worship, Cllr. Agnes Kafula (standing centre) and Rev. Barry de Klerk (squat) who delivered the special sermon to the elders.

The freezing morning of the 15th June 2014 did not discourage a group of about 60 senior citizens to gather at the Community Service of the City of Windhoek in Katutura East and commemorate the World Elder Abuse Awareness Day which is annually organised by the City of Windhoek.

This year's day was commemorated under the theme: One Person, One Action, One Nation United Against Elder Abuse.

World Elder Abuse Awareness Day serves as a call-to-action for individuals, organizations, and communities to raise awareness about abuse, neglect, and exploitation of elders.

Officiating at the occasion, Her Worship, Cllr. Agnes Kafula, Mayor of the City of Windhoek warned that, elders's maltreatment can lead to serious physical injuries and long-term psychological consequences, and it is thus important to ensure that older Namibians live in a safe environment.

She urged all sectors across of society to work together in eliminating abuse of elders, and provide information and educate the elders on how to protect themselves by reporting these abuses

to the law enforcement agencies.

"Our elders deserve support and respect, and shouldn't be turned into Care Takers of young people's children as has become a trend in our society nowadays", said Mayor Kafula.

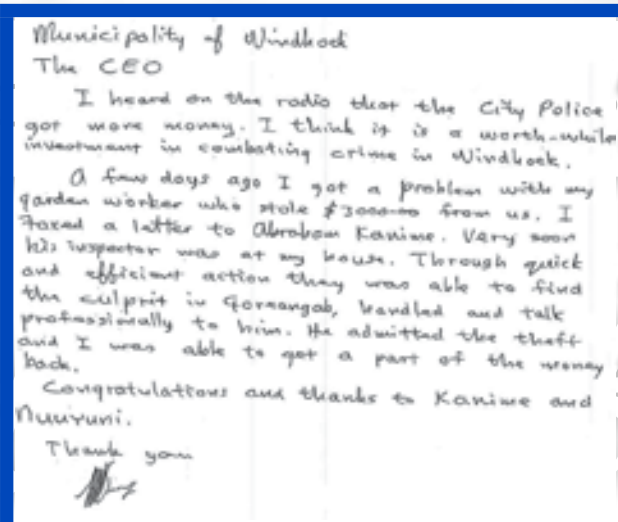
Speaking at the same occasion was Constituency Cllr. Elina Ndapuka of Katutura East who welcomed the senior citizens to her constituency and thanked the City of Windhoek for choosing her constituency to host this year's event.

City of Windhoek, Councillor Fransina

Kahungu who is also tasked with the responsibility of overlooking senior citizen welfare in the City narrated the aims and objectives of the World Elder Abuse Awareness Day, while echoing the same sentiments with the Mayor by encouraging the elders to assist the authority in curbing the abuse of elders in society by speaking out.

Cllr. Kahungu also called for national strategies to be focused on protection and the right of the elders.

The elders were treated to a special sermon delivered by Rev. Barry de Klerk; live gospel songs and a meal.



**A SATISFIED
CUSTOMER'S
LETTER TO
THE CITY OF
WINDHOEK**





JUNIOR COUNCIL DEDICATED TO FIGHTING CANCER

Together we can fight cancer....The City of Windhoek Junior Council and Reinette Koegelenberg, CEO of the Cancer Association of Namibia (far right) with Her Worship, Cllr. Pewa Kanyemba, Deputy Junior Mayor, when they donated non-perishable food items and cleaning materials to House Acacia (an interim house for cancer patients) in Windhoek West.

The City of Windhoek Junior Council has kept cancer high on its social development agenda by implementing various cancer related projects in the past as a way of reducing the plights of cancer patients.

Their resolved commitment in joining forces to fight the battle against cancer speaks volume, the past three years, the City of Windhoek Junior Council has been very active at House Acacia donating food items and setting up a dry garden.

Shortly after their inauguration in June 2014, the Junior Council donated forty (40) blankets to the oncology Department of the Windhoek Central Hospital to the value of N\$ 14,000.00, pledged by Junior Councillors from their own pockets, as part of their cancer project.

They also collected non-perishable food items and cleaning materials worth N\$ 30,000.00 which they donated to House Acacia, which is an interim house that accommodate out of town cancer patients (mainly from rural areas) undergoing treatment in Windhoek.

The above illustrate the journey the City of Windhoek Junior Council has embarked on in the fight against cancer.

Speaking at the handover ceremony at the Oncology Department of Windhoek Central Hospital, Her Worship, Deputy Mayor, Cllr. Pewa Kanyemba said, "We remain steadfast as we have made a commitment to keep cancer as a standing project for many years to come in order to ensure that we provide the much needed assistance to patients with cancer and in particular

to continue providing material support towards House Acacia and many more that might come".

She called on the youth and the public at large to be actively involved in the battle against cancer as it affects everyone without discrimination as it places a tremendous burden on patients, families and the broader societies.

Other projects for the Junior Council include amongst others: promoting self-love, self-discipline and raise awareness on available services to assist the youth, while at the same time influence decision making and prevent the prevailing social ills confronting the youth, e.g. cyber bully, suicide, alcohol and drug abuse etc.

These projects are being undertaken with the theme "Love yourself – respect yourself".



Every Drop Counts

Windhoek needs to save 10% Water



Namibia is an arid country with erratic rainfall patterns which makes water a limited resource. Although a reasonably good rainy season was experienced, the inflow of water into the dams supplying Windhoek is not sufficient for two year planning horizon.

The current status of the main dams supplying Windhoek with water is:

Von Bach - 57%, Swakopport - 61% &
Omatako - 12%, **Total Dams Volume = 46%**

An annual water availability analysis compiled by Namwater together with the City of Windhoek and other stakeholders in the Central Areas of Namibia, to guide the institutions on the water supply situation for the next two years requires that water consumption be reduced by 10% in order to ensure water availability for this period.

For 2014/2015 and 2015/16 a 10% reduction in water consumption is necessary to avoid a crisis in the vent of low inflow into the dams during this period.

Objectives for saving 10% water:

- **Save water immediately and sustain** water savings for the whole period, in order to avoid the pressure for water rationing in the event of a drought.
- **All individuals, institutions and companies** should save water continuously.
- **Consumers must keep regular water records** (monthly, weekly or preferable daily) to monitor and reduce the water consumption.
- Identify **unnecessary water use habits** and avoid them.
- **Correct water losses and leaks** immediately.



**Share the responsibility
to save water** and avoid
the burden of water restrictions.